

# **CleanBC Energy Savings Program**

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HPCN Contractor Forum, April 29, 2026

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# ESP History & Highlights

4 YEARS  
IN  
MARKET



**February '22**  
IQP Launch



**FY24**  
IQP Expansion



**FY25**  
Transition from IQP to  
ESP



**FY26**  
Improvement &  
Refinement

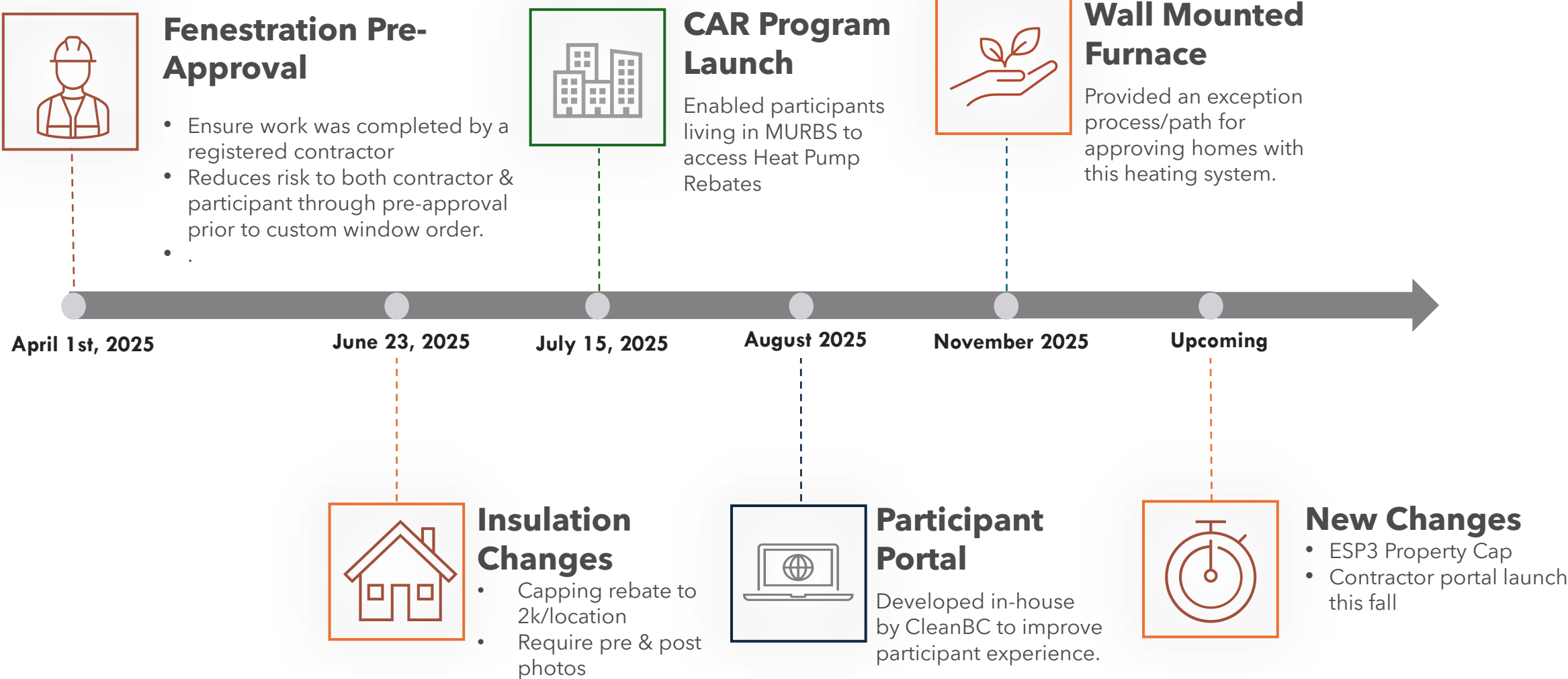


**FY27**

## HIGHLIGHTS

- **25,000+** British Columbians have received a rebate for at least 1 upgrade.
- **9,500+** homes upgraded their fossil fuel heating system to a heat pump
- **10,000+** Rebate Applications Approved
- **\$85.5M** Rebates Issued
- **34,350** tCO2e GHG reductions to date
  - Equivalent to removing 7,467 single-occupancy vehicles on the road
- Condo & Apartment rebate **added** into the program
- Successful contractor-led rebate model
  - **217** new contractors approved in FY26
  - **950+** registered contractors to date

# FY26 Changes & Improvements



# Rebate Application Payments and Timelines

- Review applications within **5 Business Days (BDs)** from the date that all required documents are received and completed in full (*longer if the application is selected for site verification*)
- Make rebate payments within an additional **15 BDs** from the approval date
- Ensure all required details are provided on the invoice for fastest turnaround times
  - Example: Eligibility code, installation date, correct calculations (*project cost, GST, ESP rebate, balance due to participant*), pre/post insulation photos submitted etc.
- Focus on **Rebate Eligibility Requirements** and **Installation Quality** ensuring upgrades last their expected lifetime without issues
  - Minimize mitigation issues.
  - Example: insulate line sets, eligible heat pump base.

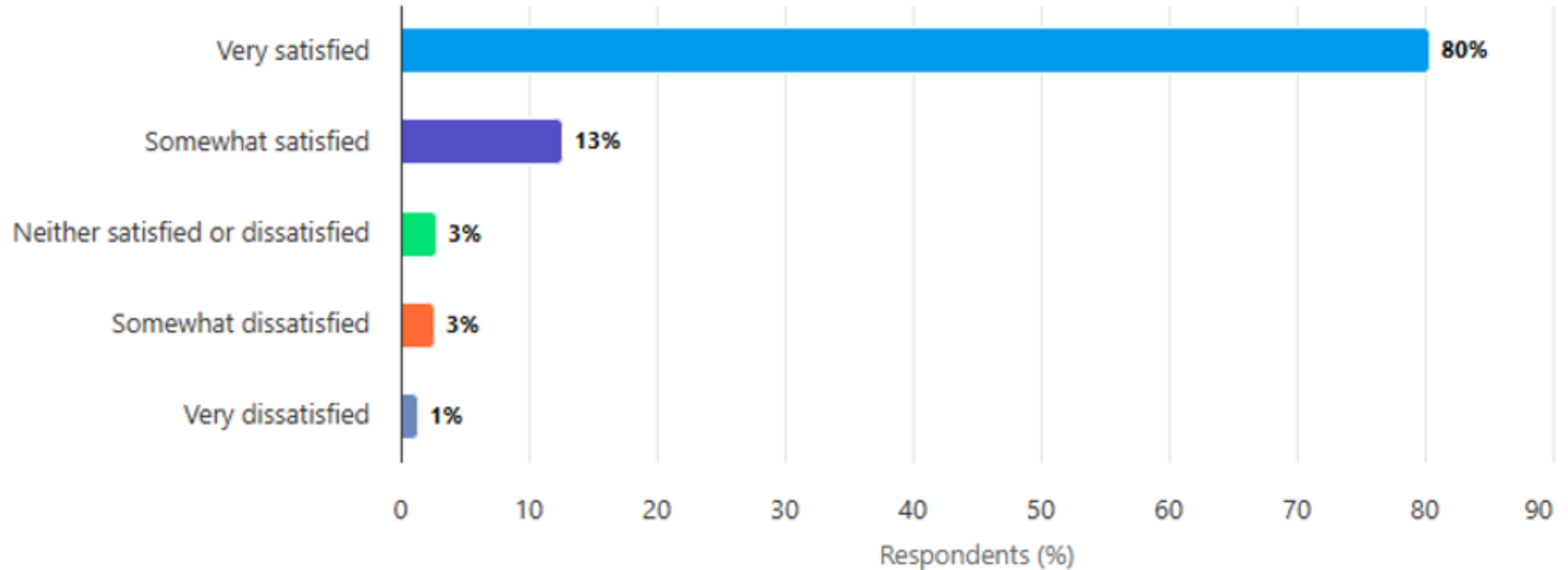
# Requesting Exceptions When Program Requirements Cannot Be Met

- When an issue or concern that may require an exceptions is identified, contractors or homeowners must receive an exception before the upgrade is completed
- We will not provide exceptions for program requirements, such as:
  - Income thresholds
  - Property value requirement
  - Products not meeting rebate requirements
- If an upgrade is completed that does not meet eligibility requirements it risks putting the homeowner in a situation where a rebate will not be granted

# Participant Survey Results

The quality of work performed by your program registered contractor(s)

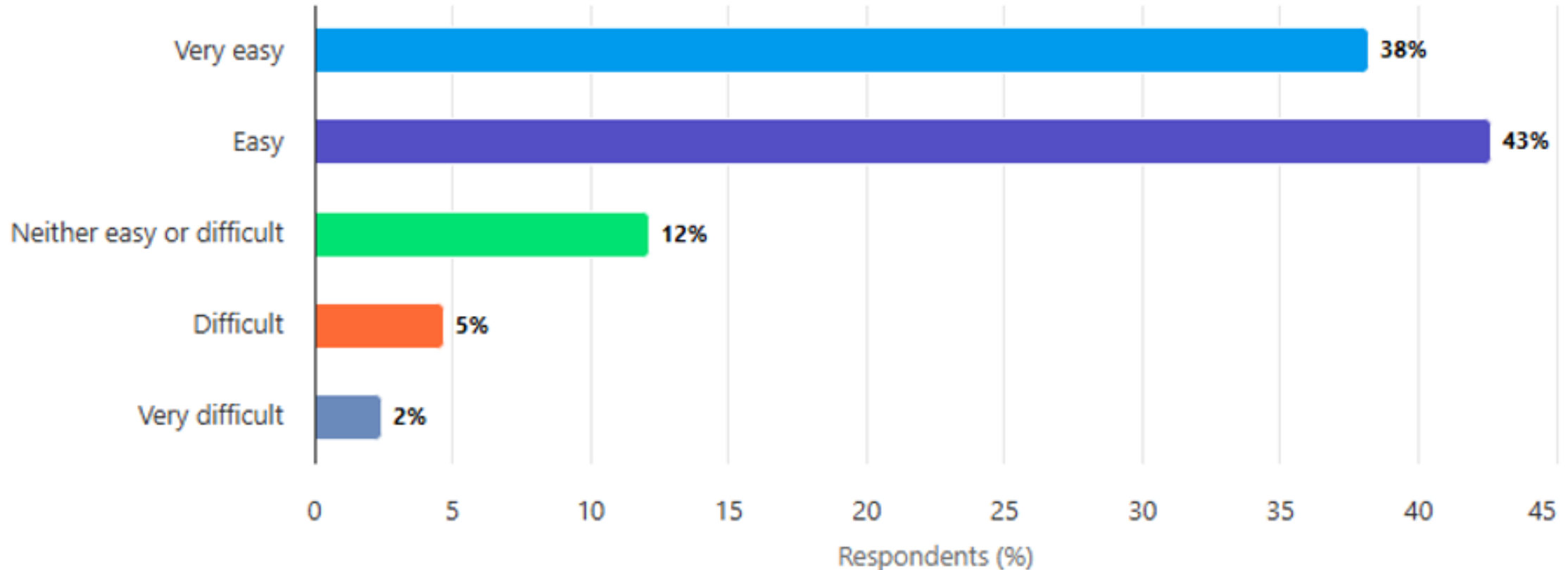
1,384 respondents



# Participant Survey Results

To find a program registered contractor to receive a quote and complete the upgrade?

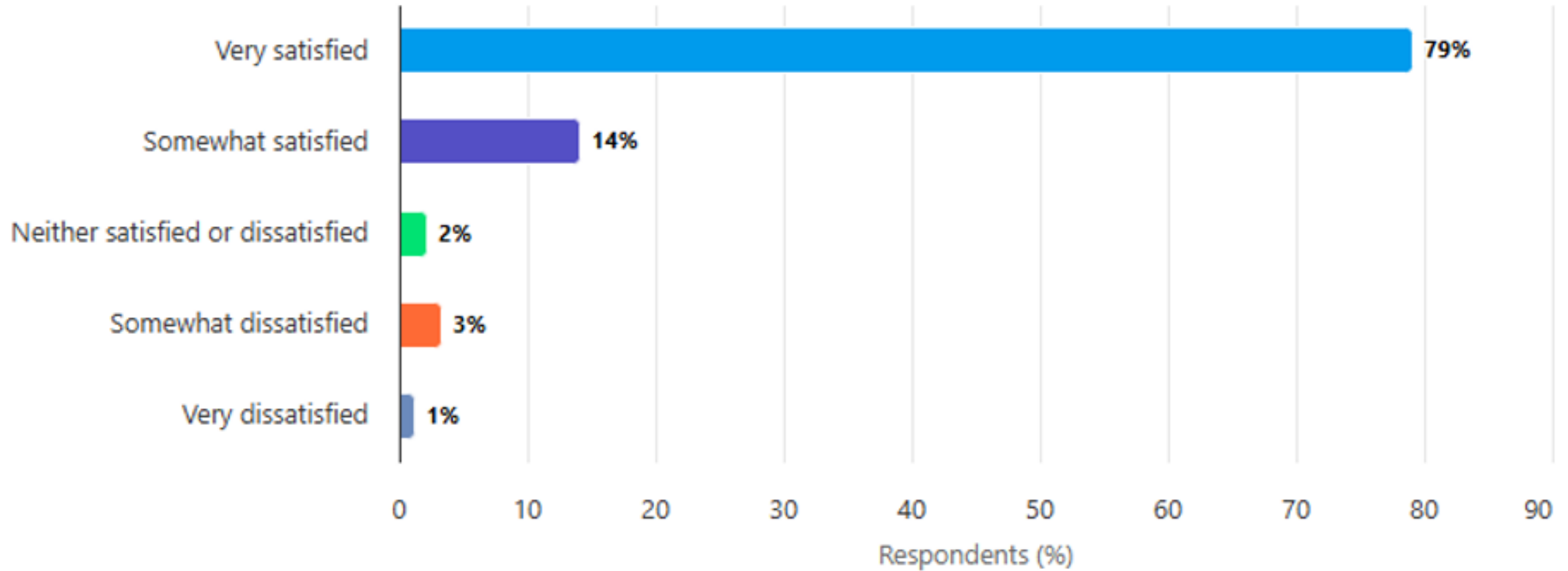
1,413 respondents



# Participant Survey Results

## Your overall level of satisfaction with the CleanBC Energy Savings Program

1,383 respondents





# Contact Information

- CleanBC Energy Savings Program
  - 833-856-0333
  - [ESPcontractorsupport@cleareresult.com](mailto:ESPcontractorsupport@cleareresult.com)

Thank you!

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